

Frequently Asked Questions

Payments for the SA Paediatric Cochlear Implant Program

Who is eligible for the payment?

All children who have been a part of the program since 2006 will be eligible for a payment.

Children and families may have experienced undue expenses, as well as significant stress and inconvenience due to the possibility they could have been under mapped. This payment is in recognition of the impact on these families.

How much will I receive?

Children who have been under-mapped will receive \$50,000, which does not replace a family's right to pursue further compensation. Additionally, the State Government is establishing a Special Purpose Family Engagement Unit to assist families with any claims for compensation.

Families whose children have not been under-mapped will be entitled to \$5,000.

How do I apply for the Payment?

Visit the SA Health webpage www.sahealth.sa.gov.au/reviewsandconsultation and click on the link for the SA Paediatric Cochlear Implant Program Review.

On this page, click the link [Payment Application Form](#). Complete and submit the form, and we will contact you to confirm the required details.

What if more than one of my children is a member of the program?

The payment amount will be per child in the program.

Why is the government making this payment?

These payments are in acknowledgement of the inconvenience and stress, and to assist with out-of-pocket expenses (payments are not compensation).

What if my child is part of the WCHN independent clinical review?

NextSense is undertaking an independent clinical review to identify children that may have been under mapped. This review is still underway and if your child is involved, you are still able to apply as having been impacted by the Program.

Can I still seek compensation from the Government for the impact on my child's hearing?

Yes. The usual legal claims process remains available to impacted children. The Law Society of South Australia's 'See a Lawyer Referral Service' may help you to identify a legal practitioner to assist you through any legal process. The LSSA is contactable on 08 8229 0200 or at www.lawsocietysa.asn.au.

In addition, the State Government is establishing a Special Purpose Family Engagement Unit to assist families with any claims for compensation.

For more information

**Department for Health and Wellbeing
SA Health
Address: 11 Hindmarsh Square, Adelaide SA 5000**

www.sahealth.sa.gov.au/reviewsandconsultation

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