



**Government  
of South Australia**

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SA Health

# **Southern Adelaide Local Health Network Health Advisory Council 2016-17 Annual Report**

Southern Adelaide Local Health Network

Flinders Medical Centre, Flinders Drive, Bedford Park SA 5042

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To:

Hon. Peter Malinauskas MLC

Minister for Health

Minister for Mental Health and Substance Abuse

This annual report is presented to Parliament to meet the statutory reporting requirements of section 17 of the *Health Care Act 2008* (the Act) and meets the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

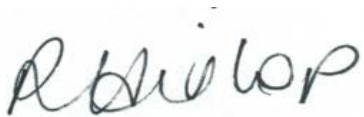
This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the Southern Adelaide Local Health Network by:

Rosina Hislop

Chair (Presiding Member)

Southern Adelaide Local Health Network Health Advisory Council



29 September 2017

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Signature

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Date

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## **Section A: Reporting required under the *Public Sector Act 2009*, the *Public Sector Regulations 2010* and the *Public Finance and Audit Act 1987***

### **Agency purpose or role**

The Southern Adelaide Local Health Network (SALHN) Health Advisory Council Inc. (HAC) was established by the South Australian Minister for Health to undertake an advocacy role on behalf of the community and to provide advice to the Minister and the SALHN in relation to health matters, amongst other functions.

In accordance with the requirements of section 17 of the *Health Care Act 2008* (the Act), the HAC is governed by a Constitution determined by the Minister.

Full details of the HAC functions are contained in the Constitution, guided by the Act, and on establishment (and with these key guiding documents in mind) the HAC established a Terms of Reference to guide it in practically undertaking its day to day business.

The SALHN HAC has been very mindful of the fact that it is an advisory group and that it is limited to providing advice on a range of functions, and does not have a governing or decision making role.

Further information is available on the SALHN internet page <http://www.sahealth.sa.gov.au/salhn>

### **Objectives**

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

### **Key strategies and their relationship to SA Government objectives**

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

### **Agency programs and initiatives and their effectiveness and efficiency**

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

## **Legislation administered by the agency**

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

## **Organisation**

The Southern Adelaide Local Health Network Advisory Council undertakes an advocacy role on behalf of the community and provides advice in relation to health matters and other functions to the Minister and the Southern Adelaide Local Health Network.

The SALHN HAC members have been appointed by the Minister with an appropriate mix of skills and expertise required to oversee and provide guidance to SALHN.

A full list of the HAC membership is available on the SALHN internet page as follows:

<http://www.sahealth.sa.gov.au/salhn>

## **Other agencies related to this agency (within the Minister's area/s of responsibility)**

Southern Adelaide Local Health Network.

## **Employment opportunity programs**

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

## **Agency performance management and development systems**

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

## **Occupational health, safety and rehabilitation programs of the agency and their effectiveness**

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

## **Fraud detected in the agency**

<b>Category/nature of fraud</b>	<b>Number of instances</b>
Nil to report.	0

## Strategies implemented to control and prevent fraud

Health Advisory Councils have specific functions and powers as defined in the *Health Care Act 2008* and the Constitution (for incorporated Health Advisory Councils or Rules (for non incorporated Health Advisory Councils), including actions that cannot be undertaken without the approval of the Minister.

Health Advisory Councils are instrumentalities of the Crown and subject to relevant Department of Treasury and Finance Treasurers Instructions.

The Constitutions/Rules identify the actions to be undertaken in the event of a conflict of interest. All declared conflicts of interest are reported to the Minister for Health through the Southern Adelaide Local Health Network Inc.

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/2d2af574-abc2-4e64-b5ee-77358040c869/download/fraud-template---salhn-hac.xlsx>

## Whistle-blowers' disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Whistle-blowers' Protection Act 1993* 0

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/80ae2805-aae1-4780-b65f-c876b454e4b2/download/whistle-blowers-template---salhn-hac.xlsx>

## Executive employment in the agency

The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

Data for the past five years is available at:

<https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/d8e486f9-a54e-45b2-8604-d4f23d703880/download/executive-employment-template---salhn-hac.xlsx>

For further information, the [Office for the Public Sector](#) has a [data dashboard](#) for further information on the breakdown of executive gender, salary and tenure by agency.

## Consultants

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken and the total cost of the work undertaken.

Consultants	Purpose	Value
All consultancies below \$10,000 each	Nil	0
<b>Consultancies above \$10,000 each</b>		
Nil	Purpose	0
<b>Total all consultancies</b>		0

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/c14a3bd1-bdfd-4353-b87d-810d9273b2b6/download/salhn-hac---consultants-template.xlsx>

See also <https://www.tenders.sa.gov.au/tenders/index.do> for a list of all external consultancies, including nature of work and value. See also the Consolidated Financial Report of the Department of Treasury and Finance <http://treasury.sa.gov.au/> for total value of consultancy contracts across the SA Public Sector.

## Financial Performance

The SALHN Health Advisory Council Inc. does not have an allocated budget and has not incurred any expenditure in the 2016-17 financial year.

Board fees are paid by SALHN, and therefore included in their audited financial statements for the 2016-17 financial year.

## Other financial information

Nil to report.

## **Other information requested by the Minister(s) or other significant issues affecting the agency or reporting pertaining to independent functions**

The SALHN HAC met seven times during 2016-17 to review key performance indicators with executive staff who lead the work, along with financial performance and metrics. Key issues addressed during this reporting period include:

### **Safety and Quality**

The HAC received a range of Safety and Quality reports during the year, including information relating to The Health Round table data, SA Health SALHN Safety and Quality report updates on high profile issues noted in media and presentations on SALHN's Approach to Escalation of Care by consumers. At every meeting consideration was given to how SALHN have managed complaints and provided reasonable answers back to people in a reasonable timeframe.

### **Consumer Experience and Partnerships/Consumer and Community Engagement**

The Partnering with Consumers Advisory Group (PwCAG) met bi-monthly in 2016- 2017. The group developed the PwCAG Action Plan for 2017- 2018, which focuses on consumer feedback data and concerns, including privacy, noise levels on wards at night, attitude of staff, management of aggressive patients, mixed gender bays and Aboriginal cultural sensitivity and culturally and linguistically diverse awareness.

In 2016-17 SALHN staff, in partnership with consumers, reviewed the Fasting Guidelines which were changed to reflect current best practice.

### **SALHN Accreditation**

- A number of surveys and accreditations were undertaken across SALHN sites, including: the Australian Council of Healthcare Standards (ACHS) Accreditation Survey against the 10 National Safety and Quality Health Service Standards (NSQHSS).
- SALHN Mental Health Services were surveyed against the National Standards for Mental Health Services (NSMHS).
- The Veteran's Mental Health Service's Post Traumatic Stress Disorder program was assessed against the National Accreditation Standards For Trauma Recovery Programmes - Post-Traumatic Stress Disorder.

ACHS Accreditation was awarded on 30 March 2017 subject to continuous evaluation and quality improvement until 12 March 2020. No recommendations were made against the National Standards for Mental Health Services. Five recommendations for improvement were made relating to the National Safety and Quality Health Service Standards and work is progressing to meet the required actions.

### **Transforming Health**

During 2016-17, the HAC was provided regular reports on the progress of key Transforming Health initiatives for SALHN, which included:

- The re-profiling of the Flinders Medical Centre (FMC) and Noarlunga Hospital (NH). This included the clinical reconfiguration of a number of overnight multi-day bed wards to provide capacity and improve patient flow to support the transition of services from the Repatriation General Hospital (RGH) in 2017-18.



- Preparations for the decommissioning of the RGH and the transition of services to FMC, NH and GP Plus Centres in the community.
- Implementation of pathways and models of care for stroke, acute hip fracture management, rehabilitation services models of care and the development of an Older Persons Service.
- A seven-day Allied Health Service to support patient recovery, prevent patient deterioration, facilitate timely discharge and improve diagnostic imaging services.
- At FMC, the initiation of an end-to-end whole of hospital review for patient flow from the emergency department to inpatient beds and discharge.
- Development of the SALHN Surgery and Perioperative Medicine (SAPOM) Clinical Reconfiguration Service Plan, Outpatient Services Clinical Reconfiguration Service Plan, Corporate Service Plan and draft Nursing and Midwifery Clinical Corporate Service Plan.

### **Intermediate Care Services**

Intermediate Care Services (ICS) reached the final phase of its three year implementation plan. During 2016-17, the ICS expanded its clinical services and introduced the Respiratory stream, which includes three core programs: Home Enhanced Respiratory Outreach Program, Pulmonary Rehabilitation Program and Airway Clearance Program. The respiratory team work in close collaboration with acute care teams and GPs to improve links into primary care.

ICS saw increased referrals across all streams during 2016-17 and noted GP referrals had increased by 41% overall. A large percentage of this was in the Diabetes stream for patients at risk of hospitalisation and increasing volumes in the newly established Respiratory Stream.

### **Workforce Support**

The realignment of finance, revenue and workforce staff back to SALHN was completed in 2016-17; and a further review of the Department of Health and Ageing people and culture function began.

The management of employee annual leave liabilities, in particular the minimisation of excess annual leave balances, continues as a priority for SALHN. Employees were reminded to access their leave entitlements for their own wellbeing and strategies/tools were provided to manage employees who have excess leave.

To support staff with the challenges associated with the implementation of Transforming Health and to reflect the feedback provided by staff in a staff survey, a number of initiatives were implemented during 2016-17, including an Employee Wellbeing Program, the Crucial Conversations training program, and the Crucial Accountability training program.

## Section B: Reporting required under any other act or regulation

<b>Name and date of act or regulation</b> <b>Health Care Act 2008</b>
Part 4 - Health Advisory Councils Division 3 – Related Matters 22- Annual report
(1) A HAC must, within 3 months after the end of each financial year, deliver to the Minister a report on the operations of the HAC during that financial year.

### Reporting required under the *Carers' Recognition Act 2005*

Not Applicable.

## **Section C: Reporting of public complaints as requested by the Ombudsman**

### **Summary of complaints by subject**

A whole of SA Health response is provided in the Department for Health and Ageing 2016-17 Annual Report, which can be accessed on the [SA Health website](#).

### **Complaint Outcomes**

A whole of SA Health response is provided in the Department for Health and Ageing 2016-17 Annual Report, which can be accessed on the [SA Health website](#).

## **Appendix: Audited financial statements 2016-17**

The SALHN Health Advisory Council Inc. does not have an allocated budget. Expenditure relating to Board fees are paid by SALHN, and therefore included in their audited financial statements for the 2016-17 financial year.