Risk, vulnerability and elder abuse response matrix

The risk, vulnerability and elder abuse response matrix for workers and professionals provides information to respond to concerns ranging from prevention and early signs of risks, through to increased vulnerability and signs of elder abuse.

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Context	
Risk Management Strategy/ Approach	
Tools/ Information	

- > Intake assessment.
- > Follow up appointment.
- > Scheduled review.
- Carer of existing client referred or seeking support or services.
- > New or existing client or carer.
- > Scheduled review.
- > Early risks identified.
- Change in circumstances; family; accommodation; health; services.
- > New or existing client or carer.
- > Known risks escalated.
- Change in circumstances client or carer; family; accommodation; health.
- > Cognitive changes; dementia.
- > Suspect impaired decision making capacity.
- > Abuse suspected or alleged.

- > New or existing client or carer.
- > Known risks escalated.
- > Changes in circumstances client or carer; family; accommodation; health.
- > Cognitive changes; dementia.
- > Impaired ability to make decisions.
- > Abuse committed.
- > Other risk of harm or danger.

Prevention; early risk detection

 General questions to identify early potential for elder abuse.

Identify potential risk factors

- > Identify client choices/preferences.
- > Empower and support rights.
- Identify risks and opportunities for elder abuse.
- > Identify opportunities to strengthen protective factors, resilience.
- Identify support for carer, relative or friend.

Assess existing and potential risks

- > Identify choices/preferences.
- > Empower and support rights.
- Identify multiple risk factors.
- Vulnerability and consequences.
- > Protective actions.
- > Strengthen protective factors, resilience.
- > Support carer, relative or friend.
- Review existing legal tools.
- > Arrange new legal tools if necessary.

Assess elder abuse

- > Assess signs of abuse.
- > Identify risk factors, vulnerability; immediate danger or potential harm.
- Protection of older person's rights, decisions, wishes, safety and wellbeing.
- > Identify opportunities to strengthen protective factors, resilience.
- > Identify ways to support carer, relative or friend.
- > Review existing legal tools.
- > Arrange new legal tools if necessary.

- Early screening tool (EASI).
- > Planning Ahead tools.
- > Legal tools.
- > Elder abuse prevention.
- Community services and supports.
- Knowing Your RightsA Guide to theRights of Older SA

- > Risk factors.
- > Risk assessment tool.
- > Planning Ahead tools.
- > Legal tools.
- > Elder abuse prevention.
- Community services and supports.
- > Risk factors.
- > Signs and behaviours.
- > Risk, vulnerability assessment tools.
- Vulnerability support decision making, assess decision making capacity; identify impaired mental capacity.
- > Information sharing guidelines,
- > Elder Abuse Prevention,
- > Community services and supports,

- > Risk factors.
- > Signs and behaviours,
- > Elder assessment instrument,
- > Risk, vulnerability assessment tools,
- Vulnerability support decision making; assess decision making capacity; identify impaired mental capacity).
- > Information sharing guidelines.
- > Elder Abuse Prevention.
- > When to contact police.
- > Community services and supports.

For more information

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