

Response to the LELAN Report

The SA Lived Experience Leadership and Advocacy Network (LELAN) was funded by the Office of the Chief Psychiatrist (OCP) to facilitate four co-design workshops and to provide a report detailing the outcomes from the workshops. This report was finalised in August 2021.

SA Mental Health Services Plan 2020-2025

The SA Mental Health Services Plan 2020-2025 states that, the Department for Health and Wellbeing (DHW) will commission mental health services of the highest quality, that are effective and safe, uphold human rights, enhance wellbeing and support people to fully participate and thrive in their chosen community.

The Plan offers a new vision and fundamental change to the contracting of Non-Government Organisation (NGO) services in the context of the implementation of the National Disability Insurance Scheme (NDIS) in South Australia (SA) to improve coordination and integration, and ensures that there are a range of Non-government services which support people to stay well in the community beyond what government mental health services can provide.

Non-Government Organisation Mental Health Service-Redesign Program

The Non-Government Organisation Mental Health Service Redesign Program (the NGO Redesign Program), was established on 14 September 2020 to facilitate the redesign of future NGO services to better meet the needs of consumers, carers, families and communities.

The NGO Redesign Program is an initiative of the Mental Health Services Plan 2020-25, with its delivery underpinned by the: SA Health Commissioning Framework which provides a structured process for evidence-based funding decisions and supports performance monitoring for continuous improvement; and Office of the Chief Psychiatrist Philosophy of Care which provides guiding principles for values and behaviours in co-design opportunities

Using a best-practice co-design collaborative approach, primarily informed by lived experience, the NGO Redesign program will identify opportunities and develop a strategy and plan to meet the needs of consumers and communities.

The NGO Redesign Program is being implemented in accordance with the SA Health Commissioning Framework which identifies 5 key stages for the commissioning of services. The first stage of the commissioning cycle is to assess needs and redesign opportunities to determine the strategic direction.

Co-Design Workshops

As part of Stage 1 – the assessment of needs and redesign opportunities the SA Lived Experience Leadership and Advocacy Network (LELAN) was funded by the Office of the Chief Psychiatrist (OCP) to facilitate four co-design workshops, which were held on 11 March, 25 March, 8 April and 22 April 2021, and provide a report. The codesign workshops had approximately equal representation of people with Lived Experience and other stakeholders to ensure that the voices of mental health consumers and carers are heard in the design of new NGO services.

The LELAN codesign report was finalised on 2 August 2021 and directly informs Stage 2 of the commissioning process which focusses on the planning and implementing of NGO redesign options and priorities.

The workshop outcomes and report align well with the strategic direction of the SA Mental Health Services Plan 2020-2025. In its report, LELAN has recommended an additional six actions for consideration as part of future stages of the NGO redesign work (see report - pg 5). The additional actions proposed are supported in principle by the Office of the Chief Psychiatrist and will be considered as part of the NGO Redesign Program going forward.

For more information

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